

SERVICES OFFERED



Durable Medical Equipment

- Patient journey management
- Patient intake services via virtual assistant
- Inventory and Delievery Optimization
- Recover Lost Patients
- · Identify new revenue opportunities





Healthcare Provider

- · Troubleshooting Coordination
- Patient Status
- Service Inquiries

CPCG REPRESENTATIVES
BRIDGE THE PATIENT,
PROVIDER, AND PAYOR



Patient

- Demographic Information
- · Collectios/Payments
- · Appointment Scheduling/Reminders
- Supply delivery status and coordination





Payor

- Pre-procedure authorization
- Denial inquiries
- Prior authorization